



# The Woods of Wayne Homeowner's Association

Dear Homeowner,

It takes all of us to work together to preserve the beauty of our community. Everyone's participation is critical to implementing this resolution. Using **one waste management company** will provide many benefits to our community. Some of those benefits are listed below:

- Save the wear and tear on the roads
- Lower costs for homeowners
- Promote safety, and reduce noise and air pollution by only having truck traffic for waste pick-up once a week
- Enhance the neighborhood's appearance by only having trash cans out once a week instead of almost every day

The Board has worked diligently to secure bids from various waste management companies. Currently, over 80 percent of the homeowners in Woods of Wayne use **Republic Services**, which has been acquired by Groot.

At our 2017 general association meeting, the Board presented the homeowners with the concept of using one waste management company which would greatly benefit the community in many ways. All homeowners present voted to use a single source for waste management and voiced that having a Monday waste pick-up day as critical.

With that in mind, the Board has passed a resolution to designate **Groot** as the exclusive waste management provider in the Woods of Wayne Community. **Groot** offers the best plan for waste collection and provides Monday pick-up. **This negotiated contract guarantees a reduced set price for three years. All fuel costs have been waived.** The breakdown of various additional fees are attached to this letter.

As to the costs, **Groot** will charge each homeowner **\$20.50 per month** for trash/recycle collection. This is a **reduction** in our current costs, and the current cost was expected to increase June 1, 2017 due to expiration of our current contract with **Groot**. ***This cost includes containers on rollers for both trash and recycling. We believe this would result in savings for all of our residents.***

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- **IMPORTANT: All homeowners** must contact Groot to join the program even if you currently use Groot as your waste provider. Please call **866-782-5161** and tell them that you are part of the Woods of Wayne Homeowners Association to receive this **special rate**.

***Please be aware that based on this decision we are notifying all other waste management companies that beginning July 1, 2017, they will not be allowed into the Woods of Wayne subdivision. All homeowners must contact Groot as soon as possible to establish service.***

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Those residents currently using the old open bin for recycling will need to contact Groot and obtain a free covered roller container. Having covered bins will reduce blowing trash on windy days.

On another note, we also ask that you put your trash/recycle bins out on **Sunday evening** after **6:00 pm** or **Monday morning** as Groot picks up the garbage late morning/early afternoon on Monday.

It has also been brought to the Boards attention that many homeowners are storing their garbage can outside. **This is in direct violation to our Covenants and Restrictions. Please refer to the sections below:**

***Article V, Section 9. Lot Appearance. No person shall accumulate on his lot junked vehicles, litter, refuse, or other unsightly materials. Garbage shall be placed in appropriate receptacles and if outside shall be properly screened.***

***Article V, Section 14. Garbage and Refuse Disposal. No lot shall be used or maintained as a dumping ground for rubbish. Trash, garbage or other waste shall not be kept except in sanitary containers. All equipment for the storage or disposal of such material shall be kept in a clean and sanitary condition, and shall be enclosed and not open to public view.***

- The Board thanks you for your participation in using **Groot** as your new waste management provider.

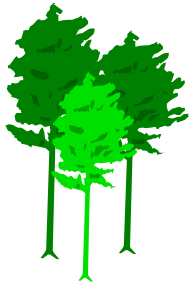
Should you have any questions or concerns, please contact me at 630-631-3233.

Thank you

Sincerely,



Todd Ernest  
President  
Woods of Wayne Homeowners Association



## Important Reminder: Please Review



### All Homeowners

- Call **Groot** to lock in contracted rate
- Phone number: **866-782-5161**
- Inform **Groot** that you are a **Woods of Wayne** resident



### Cost & Containers

- **\$20.50 per month** contracted rate for all homeowners
- Covered containers on rollers will be provided for free if needed
- **NOTE:** Contact Republic Services if you do not have a covered bin



### Pick-Up

- **Monday** late morning/early afternoon
- Please put containers at the end of the driveway after **6pm Sunday evening or early Monday morning**



**Franchise Name:** Woods of Wayne  
**Billing Method:** Individual billing  
**\$20.50 / month - single Family home.**

**Republic Site: Elgin**  
**Foreman: Kevin Brons**

Yard Waste/Refuse sticker \$2.75  
**New rate effective May 1, 2017**

Quarterly billed(Dec-Feb, March-May, June-Aug, Sept-Nov) No Deposits, No delivery fees. updated 4/17

<b>Regular Collection Days:</b>	<u>Mon</u>	<u>Tue</u>	<u>Wed</u>	<u>Thu</u>	<u>Fri</u>	<u>Sat</u>
	<input checked="" type="checkbox"/>					
<b>Materials Collected:</b>	<u>MSW</u>	<u>RCY</u>	<u>Y/W</u>	<u>Bulk</u>	<u>White Goods</u>	<u>C&amp;D</u>
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Fees, Limitations and/or Restrictions:**

➤ <b>Solid Waste:</b>	95 gallon cart provided. Excess material must be containerized, 50 lb. Limit an 1 Sticker attached
➤ <b>Recycling:</b>	Limited collection-65 gallon cart.
➤ <b>Yard Waste:</b>	33 gallon brown Kraft paper bags need YW sticker attached. Season April 1 to November 30
➤ <b>Bulk Items:</b>	Limited to one item collected on regular route 1 time per month anything additional would need 1 sticker
➤ <b>White Goods:</b>	\$30.00. Must be paid for before picked up
➤ <b>C&amp;D Material:</b>	C&D materials and "Clean-Up" debris collected for extra charge. (See below)

**Special Instructions:**

**Refuse: Unlimited refuse:** Place household refuse in 95 gallon cart. Extra cans will be collected if at the curb, Extra cans not to exceed 32 gallons or 50 lbs. per container. Items must be out by 6:00am.

**Extra Carts:** N/A

**Recycling:** A 65 gallon recycling cart is provided to each resident. All recyclables must be placed in the cart. The cart is the property of Allied. All carts must be out, curbside each week by 6 a.m.

**Yard Waste Services:** All YW must be contained in 33 gallon brown paper YW bags with one YW sticker attached to the bag.

**Yard Waste Carts:** N / A

**Materials Accepted:**

Grass clippings	Garden Debris	Twigs
Weeds	Leaves	Brush must be less than 3" in diameter

**Holidays Observed:** In the event that any of these holidays fall on the day of pick up, services scheduled on that day and the remainder of the collection week shall be delayed by one day after the recognized holiday. Collection will also be provided on Saturday, if necessary as a result of holiday.

New Years Day	Memorial Day	Labor Day
Independence Day (4th of July)	Thanksgiving Day	Christmas Day

**Live Christmas Tree Collection:**

**Rules for Bulk Item Disposal:** Limited to one bulk item per month at no additional cost. Each additional item will require a sticker to dispose of. Residents required to call Allied Waste 24 hours in advance to schedule pick up. Carpet must be in rolls not exceeding 4 feet in length or 50 pounds and tied with duct tape or twine.

**Bulk Items Accepted:**

Carpet-4ft. In length (limit 8 rolls)	BBQ Grills	Snow Blowers (No Gas)
Mattresses	Bicycles	Water Softeners (No Salt)
Box Springs	Plumbing Fixtures	
Furniture (Couch)	Large Toys	
Shovels & Lawn Care Equipment	Swing Sets (<than 4ft. In length cut up)	

**White Goods:** Residents are required to call 24 hours in advance to schedule pick up. Appliance doors must be removed from refrigerators and freezers. Cost for removal \$30.00 for each white good. Must be at the curb.

**Construction and Demolition Debris and General Cleanups:** \$20 per cubic yard. Materials will be collected, via work order, on regular route days. Estimates given prior to collection. Wood must be bundled no longer than 4ft in length and no more than 50 pounds per bundle.

**Tire Collection:** N/A

**Additional Information:** Next Price increase is scheduled for June 1, 2020



Dear Valued Customer,

Effective September 11, Groot Industries, a subsidiary of Waste Connections, and Republic Services completed a buy/sell transaction involving different markets across the country. Your account fell within one of the affected markets and has been transitioned to Groot/Waste Connections moving forward. Welcome!

- If you would like to view and/or pay your bills on line, you will need to enroll on our on-line bill pay website, <https://www.wcicustomer.com/groot>.
  - Prior to receiving your first invoice, you can enroll by entering your old Republic account number. Your new account number and invoice number will be automatically filled in to allow you to complete the enrollment process.
  - Once you receive your new invoice from Groot, you can enroll by going to [groot.com](http://groot.com) and clicking on YOUR ACCOUNT. Please use your new account and the new invoice number.
  - Due date is "on receipt". On receipt is considered to be within five days of the date the invoice is loaded to the website.
- Account numbers and remittance address have changed. Please update your records to reflect your new account number and update the remittance address to PO Box 660177, Dallas, TX 75266-0177.
- If you pay your bill through your bank or credit union's online bill pay, be sure to update your account number and remittance address.

Another feature that we offer is an automated phone system to pay your bill by credit card. You may call (toll-free) 855-569-2719 and pay your bill with Visa, Master Card or American Express. This service is available anytime, 24 hours a day, 7 days a week. You will need both your new account number and the invoice number.

On behalf of all of us here at Groot, we want to express our commitment to provide you with the best waste and recycling collection services. If you have any questions, please do not hesitate to contact us at (866) 782-5161.

Sincerely,

The Groot Team